



# COVID-19 PROCEDURES

## FOR SAFE ARRIVAL, PLAY AND DEPARTURE

### COVID - 19 PROTOCOLS

UPDATE APRIL 9, 2021

We are happy that the ON government has recognized the need for safe outdoor activities like golf, but at the same time recognize that it is CRITICAL that we CONTINUE TO BE SAFE in 2021. Please be patient with us as we navigate these waters again for 2021 with new staff and new protocols in place as our #1 priority is to ensure the safety of our staff and of our guests.

Please ensure you are adhering to the following:

- NEW Masks on Cart Rule - We are allowing 2 riders from different households on a cart, but they MUST wear a mask while in the cart.

#### Face Masks Required in Carts

The one new regulation that has been written concerns carts and masks. This clause is in the regulation links above for all five colour coded regions. Specifically, it states:

Any person, including a person who performs work at the amenity, while driving or riding on an open-air vehicle within the amenity, must wear a mask or face covering in a manner that covers their mouth, nose and chin, unless,

i. the person driving or riding on the vehicle is entitled to any of the {following exceptions}:

- i. is a child who is younger than two years of age,
- ii. has a medical condition that inhibits their ability to wear a mask or face covering,
- iii. is unable to put on or remove their mask or face covering without the assistance of another person,
- iv. needs to temporarily remove their mask or face covering as may be necessary for the purposes of health and safety,
- v. is being accommodated in accordance with the Accessibility for Ontarians with Disabilities Act, 2005,
- vi. is being reasonably accommodated in accordance with the Human Rights Code.

ii. all persons driving or riding on the vehicle are members of a single household.

We have been speaking with high-ranking ON government officials, and they are unable to provide written confirmation of the exact interpretation of this regulation. As well, one of our facilities in the Windsor Essex region was in contact with their local PHU officials. While we do not have firm written guidance, it is our understanding that the cart rules for the 2021 golf season should be as follows:

- All persons driving or riding on the vehicle who are members of same household, are not required to wear masks.
- Further to this, a solo rider is therefore also not required to wear a mask.
- Two people driving or riding together on the vehicle who are not from the same household are required to wear a mask.
- This direction on masks supersedes any previous direction on cart dividers. You are certainly free to continue to use cart dividers if your facility would prefer, but use of divider is not required, and does not negate the need for masks for two or more riders in the same cart from different households.
- Physical Distancing - All staff and players must stay at least 6 feet apart. If not able to do this, a mask must be worn.
- Clear and consistent screening protocols - Please complete the link from the Government of Ontario website before visiting the club at this address to ensure it is safe to do so: <https://covid-19.ontario.ca/screening/customer/>
- Gatherings - There is a maximum outdoor gathering limit of 5 people. Please do not gatherings before or after your round.
- Retail / Pro Shop - Contactless curbside is available for items sold through our Golf Shop via appointment, between the hours of 7 a.m. and 8 p.m., with delivery of goods to patrons permitted between 6:00 am and 9:00 pm.
- Food & Beverage Outlets - During the current Stay-At-Home Order there is NO indoor or outdoor (patio) food service allowed. Our Kitchen will be closed for the duration of the Government Order and all indoor and outdoor seating will be closed. We will however be offering curbside to go snacks as well as having the beverage cart available (on certain days) for golfers during their round.



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On behalf of our entire team at Brooklea Golf & CC we are pleased to share we are now open as of Friday April 9,2021 . Although the club will be open, many aspects of our operation and service levels will be temporarily modified to be in line with the recommendations and guidelines put forth by our government and health authorities. With guidance from those authorities and the National Golf Course Owners Association, we have implemented many new protocols to ensure we can provide a safe environment for all members, guests and staff, which are adopted as additional rules of the club. These protocols are subject to change as the pandemic continues to unfold, and we hope that we will be in a position to gradually relax these procedures in the coming weeks and to return to a more normalized club experience. We at Brooklea are committed to making your golf experience with us as fun and safe as possible! On that note, we ask that you please review and observe the information set forth below to aid us in creating and maintaining a physically distant environment. Please remember, that anyone could unknowingly carry the Covid-19 virus, pass it along to others, and never be aware of it. If a staff member were to test positive, it would be nearly impossible for us to continue to keep the facility open, and those who have been in contact with said person(s) would need to quarantine and self isolate for 14 days.

### GENERAL PROTOCOLS

- Social/Physical distance is of paramount priority always; please leave a minimum of at least 2 meters between yourself and anyone around you.
- Brooklea has increased signage throughout the club to inform and direct you of our onsite safety protocols.
- Upon arrival at the club you will be greeted by a team member of Brooklea Golf's Covid-19 protocols.
- Players, who have returned from travel outside of Canada within the last 14 days, will be asked to leave the property immediately as they must be in self-quarantine for 14 days.
- Please arrive with your own personal affects as needed (sanitizer (minimum 60% alcohol), sanitizing wipes, water etc.)
- All clubhouse seating facilities will be closed to all players.
- Washroom facilities will be available in the clubhouse locker rooms only (lockers closed for 2021 season). There will be no washrooms on course.



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### TEE TIME PROTOCOLS

Tee times will only be available by calling ahead directly to our dedicated line at 705.527.4653 or by booking online at [www.brookleagolf.com/book-a-tee-time/](http://www.brookleagolf.com/book-a-tee-time/). There will be NO WALK IN golf requests accepted at this time, this helps us better prepare for your safe arrival by being better able to monitor and manage the first tee. Below are some of the protocols in regards to tee time bookings.

- Walking is preferred and recommended.
- Tee times will be spaced 10 minutes apart.
- Power carts will be available on a first-come, first serve basis (Weather Dependent) and will not be available for reservation.
- New for 2021 Power carts can be shared by members not within your own household, but masks are **MANDATORY** when riding (unless you share the same household and can prove same address, or are riding alone). There are cart dividers available on a first come first served basis as well. (All carts will be thoroughly washed and sanitized before each use).
- When booking online please try to fill in all members/guests names in your group.
- Credit/Debit/Tap payments will be encouraged, but cash payments will still be accepted.
- Scorecards and pencils will be handed out by request only.
- Prepaid rounds will be non-refundable. We will offer rain checks in lieu.

### ON COURSE MEASURES

To help minimize the potential spread of the virus, we have removed all touch points from the golf course and members/guests are asked to practice appropriate physical distancing at all times.

- We are continuing to use the lift up pin method with your putter to retrieve the ball from the cup, this is to ensure that the pin is NEVER touched.
- The putting greens are open but reserved for groups awaiting to tee time and are limited to 4 golfer at a time.
- The driving range is open and has been modified in such a way that no one is in close contact with one and other. Practice tees will be spaced accordingly to provide ample physical distancing.
- Practice balls and baskets will be thoroughly cleaned and sanitized after each use.
- All tee markers, rakes, ball washers, towels; garbage's and recycling bins have been removed from the golf course.
- Keep a minimum of two meters from you playing partners at all times. Golfers are not permitted to shake hands post round. Golfers caught disobeying any safety protocols will be requested to leave the facility immediately and banned to return while safety protocols being utilized.



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### ON COURSE MEASURES (Continued...)

- Continuous putting is encouraged to promote physical distancing while on the putting surface.
- There will be no beverage cart operations on course to start the season, but may be revisited as the season develops.
- Maintain the bunker areas by raking with your golf spikes and please be respectful of the next golfer.
- If you have to re hit another ball, please do not obtain it from another player.
- Please avoid touching each other's equipment.
- While walking down the fairway, conversation is encouraged but at the minimum required 2 meter distance.
- Please ensure you keep your 6 feet of distance throughout all facets of your round (While teeing off allow enough space and time for each golfer to hit their tee shot, retrieve their tee and to move well away from their fellow golfers before the next person is asked to play. After each person has hit their tee shot please leave the tee box one at a time allowing sufficient spacing)
- Keep no less than ½ hole between your group, the group ahead, and the group behind to avoid congestion on tees and around the greens.
- In case of weather delays or course closure during play, golfers will be notified by horn and club staff to get off the course, at that point golfers are asked to wait in their vehicles and remain there until staff notify you when play will resume.

### POST ROUND MEASURES

- Please return your golf cart to the designated cart return area (Red Roped area by Parking Lot) and remove any garbage and personal belongings (Garbage and recycling bins will be available to dispose of unwanted goods. Please consider taking it home with you to minimize other guests and our staff's exposure).
- There will be no gathering pre or post round in the parking lots. Post round please no loitering and depart promptly.

### OPERATIONAL PROTOCOLS

- One person in the bathroom at any given time
- All check in and payment transactions will either be done online, over the phone or completed outside in our temporary golf shop curbside window.
- Golfers are not to arrive at the golf course no more than 20 minutes prior to their scheduled tee time or 40 minutes if they are warming up on the driving range. Anyone that has arrived sooner will be asked to wait in their vehicles.



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### **OPERATIONAL PROTOCOLS (Continued...)**

- Golfers are not to report to the starter until 1) their name is called over the PA system or 2) it is 5 minutes before their tee time.
- Only one golfer is to check in with the Golf Shop at a time. Signs with 2 meter separation markers are posted to minimize close contact.
- Golf Shop curb side ledge, payment units, door handles, and any other surfaces that could have human contact will be cleaned and sanitize repeatedly.
- Power carts/Pull carts will be washed and sanitized after each use. However it is encouraged that all guests please be proactive using their own sanitizing methods in addition to ours.
- Club storage lockers, member locker room lockers, sauna, lounge, and golf shop will be closed until further notice.
- Food and Beverage services will be minimal and limited to grab and go items as well as canned and bottled beverages.
- The perception of enforcing and carrying out these actions will be vital in sustaining a safe and enjoyable green space that we all can enjoy as we charter safely during these uncertain times.
- Personal alcohol is not permitted on property and in directed violation of our liquor licenses and liquor laws. Alcohol not purchased from Brooklea will be confiscated and guests will be asked to leave property without refund.

### **MEMBER/GUEST EXPECTATIONS**

We have put these measures in place (with guidance from the respected governments and health authorities) to be able to safely provide you with this great game of golf that we all enjoy. If you should chose not to follow the above procedures you will then be prohibited from playing at Brooklea. We have a duty to our staff, members and guests to strictly enforce all of above procedures to keep our team and you safe from this virus. By booking a tee time and playing golf you are agreeing to adhere to the conditions and expectations that are allowing us to open for you.

With that said, we should not be cavalier in thinking that golf courses can't or won't be shut down and it's why these measure should be taken with the utmost seriousness. We hope that each of your whether member or guests respects and abides by these protocols and helps in upholding the longstanding traditions that had made Brooklea Golf and CC one of our areas top courses for over 60 years.

We looking forward to welcoming all of our entire returning member and guests and all the new ones that decide to give it a go this year! Together we are stronger

**- The Brooklea Team**